



MEMBERS REWARDS

MORE FUN.
MORE REWARDS.
MORE WAYS TO WIN.

CHRG owns and operates a diverse range of places, including Castle Hill RSL, Club Parramatta, Lynwood Country Club, Lynwood Golf and Castle Hill Fitness & Aquatic Centre.






Our 50,000 members are people from all walks of life who visit our places to come together and share positive experiences – from dining, live music and social events to sports, recreation and educational programs.

CHRG also supports a multitude of community services and activities – offering support for veterans, sponsoring youth programs, getting behind the arts, and providing grants to a number of local sporting and community groups.

Ask our friendly staff for more information about what's on offer across the group.

chr.com.au

MEMBERSHIP BENEFITS TABLE

QUALIFYING PERIOD	TIERING LEVELS				
	SAPPHIRE 0-19 POINTS	RUBY 20-69 POINTS	EMERALD 70-199 POINTS	DIAMOND 200-449 POINTS	DOUBLE DIAMOND 450+ POINTS
APRIL - OCTOBER AND OCTOBER - APRIL					
BENEFITS**					
Birthday Gift	\$	\$	\$\$	\$\$\$	\$\$\$\$
Discounted Food & Beverage	✦	✦	✦	✦	✦
Utility-Bill Payment Service	✦	✦	✦	✦	✦
Additional Monthly Bonus Points		15%	25%	50%	75%
Discounted In-house Show Tickets			25% OFF	50% OFF	FREE*
Castle Hill Fitness Membership Discounts			25% OFF	50% OFF	FREE
Weekly Reward Bonus Points***			10	40	60
Lynwood Golf Membership			25% OFF	50% OFF	FREE
Complimentary Round of Golf at Lynwood			2	4	8
VIP Invites to Off-Site Events			✦	✦	✦
Preferred Seating at In-house Shows & Events				✦	✦
Discounted Room Hire				✦	✦
Annual Celebration Dinner plus \$25K giveaway				✦	✦
VIP Car Wash*				✦	✦
VIP Reserved Car Parking				✦	✦
Easter and Christmas Hampers				✦	✦
Non-Expiration of Reward Points					✦
Invitation to Exclusive Double Diamond Events					✦

* Limits apply ** Some benefits are site specific *** conditions apply

YOUR MEMBERSHIP BENEFITS

HOW DOES MEMBERS REWARDS WORK?

Members Rewards provides additional rewards for Club Parramatta Members who correctly use their membership card for all gaming, food & beverage, show tickets, events and Castle Hill Fitness & Aquatic Centre. The Members Rewards program is tiered. The more tiering points you earn, the higher the level that can be achieved. Rewards are offered to Members based on their level.

HOW MANY LEVELS ARE THERE?

There are five levels in Members Rewards and each level offers special benefits for Sapphire, Ruby, Emerald, Diamond and Double Diamond.

HOW DO I KNOW WHAT LEVEL I'M IN?

Your member level is displayed when you insert your card in a gaming machine, or swipe at the Members Rewards kiosk. You can also ask a friendly member of our staff to confirm when making a purchase at one of our outlets.

HOW CAN I GO UP A LEVEL?

Each week we will move Members up to the level that they qualify for, based on the tiering points they have earned on their member card.

CAN I BE MOVED DOWN LEVELS?

Yes, but unlike moving up in levels, this will be reviewed every 6 months, in April and October. Once you reach a level, you will not move down until the next review date.

DO BONUS POINTS EXPIRE?

Yes, at the close of business on June 30th each year, all bonus points will expire and reset to zero, with the exception of Double Diamond members.

HOW CAN I USE MY BONUS POINTS?

You can use your points to make purchases within any CHRG venue, as well as to purchase gift cards and other items. Points cannot be exchanged for cash.

MEMBERSHIP APPLICATION

1 YEAR - \$5.50 (Inc. GST) 3 YEARS - \$16.50 (Inc. GST)

Personal Identification must be presented when making an application for membership. Under 25yrs must show 2 forms of I.D. Membership pending subject to Board approval.

Title* Mr Mrs Miss Ms

Surname*

First Name*

Address*

Postcode*

Birthdate* DD/MM/YYYY

Contact No.*

Email*

Occupation*

EMERGENCY CONTACT

Full Name

Contact No.

DECLARATION

Signature Date

I consent to receiving marketing materials and other offers from CHRG including but not limited to birthday rewards, prize draws, promotions, entertainment, food, beverage, gaming machines, gaming and the Members Rewards program. At any time, I will be able to opt out of marketing communications.

I request that you enter my name on the Register of Members as a member in Category Two and agree to be bound by your constitution, Rules and By-Laws, which may be introduced from time to time. I declare that I am over the age of eighteen (18) years and that all of the above are true and correct in all details. Proof of age/verification may be called upon at anytime at the discretion of Management.

Subscription is payable with application. A replacement membership card will incur a fee. Renewal of Membership must be paid during December 1st - 31st each year. Player activity statements are available upon request. Your membership remains 'provisional' until approval by the Board of Directors. The Company's constitution is available on request from the Administration area located on Level 4 during business hours. Membership at Club Parramatta allows you access to Castle Hill RSL and Lynwood Country Club where similar member benefits will apply.

I would like to "OPT OUT" of receiving promotional material from the Club

No Employee Who is a Member of the Company Shall be Permitted to:
Vote at any General Meeting of the Company. Nominate for any position on the Board of Directors. Nominate or second any member for any position on the Board of Directors. Must not play gaming machines at anytime, whatsoever.
*Mandatory Field